



**ETI ELEKTROELEMENT, d.o.o.**

## **QUALITY POLICY**

By including all the employees and by providing suitable resources, the management ensures that the requirements of the quality management system are met and that its effectiveness is improved in order to achieve the planned business results that are the basis for the satisfaction of the customers, employees, owners and the wider social community.

All of us employees at ETI, d.o.o. undertake to ensure the sustainable development of the company, the increase of its value, social security and the professional development of employees and have a positive influence on the development of the environment by realizing the strategy and achieving the set objectives.

### **Indicative Targets**

- ETI solidifies its position as one of the three leading global manufacturers of fuses.
- ETI solidifies its position as a niche manufacturer of devices for the protection and control of electric circuits.
- ETI shall achieve the strategic objectives specified in the ETI Group Strategy.
- The executive quality objectives are defined in detail in the annual plans of all the business units as concrete and measurable annual objectives, which is the basis for evaluating their success and effectiveness.

### **Activities for the Achievement of the Targets**

- Planning and implementing the development of products and services with the purpose of meeting the prescribed requirements of the legislation and standards, and above all the needs and expectations of our customers in terms of quality and accuracy of supplies.
- Developing partnerships with suppliers that are built on trust and suitable integration and which bring mutual improvement and satisfaction.
- The systematic management of processes that are identified and that have their own caretakers who are responsible for their continuous improvement. The results of processes, their measurement, analyses and actions for continuous improvements are the basis for managing the company.
- The management regularly checks the effectiveness of achieving the quality policy objectives and, depending on the results achieved, implements suitable preventive or corrective actions.
- Informing, educating and training employees on all levels of organization for understanding, implementing and improving the quality policy.
- The quality policy is provided and available to all employees and persons at the company's locations and to the public.

**The ETI, d.o.o. motto:      POWER NEEDS CONTROL**

Chairman of the Board

mag. Tomaž Berginc

Izlake, 25.04.2018